FAQ - Schuberth® Rider Communication System (SRC-System)

Global Functions

Why is it not possible to switch on the SRC-System?
Ensure that your SRC-System's battery is charged. Charge the SRC-System for at least four hours using the power cable supplied before you place it in service for the first time.

How long is the battery's operating time / stand-by time?
At full load and under normal environmental conditions (average temperature of 20 degrees Celsius, average speed and volume) the SRC-System can operate for up to ten hours and can remain on stand-by for up to six days. Full load here means that during this period Bluetooth® signals can be constantly transferred and from the SRC-System and can be replayed by the latter. If no constant Bluetooth® transmission takes place, e.g. if no music is played, the battery's operating time can be extended.

Is their an optical display to show the battery's charge condition?
Yes. Hold down the "Lautstärketaste AUF" (Volume UP) button for at least three seconds.

· Blue light = Battery is full
· Blue/red light = Battery is half full
· Red light = Battery is almost empty

Can I replace the battery?
No. You cannot replace the battery yourself. Please contact the Louis-Technic-Support (technikcenter@louis.de).

Caution: Never open the SRC-System yourself, please contact the Louis-Technic-Support (technikcenter@louis.de). If you open the system yourself and/or damage the seal, the guarantee will become invalid.

May I open the zip on the SRC-System™?
No. The you may not open the zip yourself, and it is sealed.

Caution: Never open the SRC-System yourself, please contact the Louis-Technic-Support (technikcenter@louis.de). If you open the system yourself and/or damage the seal, the guarantee will become invalid.

What is Bluetooth® ?
Bluetooth® is a short range radio system which was originally designed for computer peripherals and mobile devices to replace cables. The Bluetooth® radio system uses the 2.4 GHz frequency band which may be used without a licence and without registration almost everywhere in the world.

When connected to Bluetooth® devices, a password is requested for the SRC-System. What is the password?
The Bluetooth® password for the SRC-System is 0000

Are software and firmware updates offered for the SRC-System?
Yes. An update option is provided. The software required is made available on the Schuberth website. To use this option, please register your new SRC-System at www.schuberth.de/src-system

Why should I register my SRC-System at www.schuberth.de/src-system?
As soon as you have registered at www.schuberth.de/src-system, Schuberth GmbH will inform you of any new firmware updates. This enables you to keep your SRC-System constantly up to date.

How does the Automatic Gain Control (AGC) work?
The AGC is based on the internal helmet noise measured by the SRC-System. Since the internal noise increases with the speed, the volume is indirectly controlled by the speed.

What devices can be connected to the SRC-System?
Thanks to the MDC technology the SRC-System offers the following parallel connection options: Intercom with up to three SRC-Systems, each with one of the following Bluetooth® devices:

- Mobile phone (either directly or via a GPS navigation device)
- GPS navigation device
- A2DP-capable MP3 Player or adapter
- Bluetooth® adapter

Which devices are given priority when priorities are assigned?
Priorities are assigned as follows:
1. Mobile phone or GP
2. GPS navigation device
3. Intercom
4. A2DP audio source
5. UKW radio (internal)
6. AUX jack (for wired devices such as the MP3 Player)

Can the SRC-System also be used in the rain?
Yes, the SRC-System can also be used in the rain. It is protected against water and dust.

Is the SRC-System waterproof
Yes. You can use your SRC-System with complete confidence even in heavy rain.

Is the SRC-System compatible with Cardo's communication system?
Yes, the SRC-System is compatible with Cardo Scala Rider systems.

The volume in my loudspeakers varies greatly. What can I do about this?
Please first check the position of the loudspeakers. If necessary, remove them from the helmet and test them outside of the helmet. If the problem persists, please reset the system.

How long does it take to charge the SRC-System?
Batteries charge in three hours.

Intercom

What is the maximum range between two SRC-Systems?
The maximum range between two SRC-Systems depends on the nature of the road and terrain, and also on the traffic conditions. Under ideal conditions it is 300 metres.

Do SRC-Systems which have been connected need to be reconnected to each other after the maximum range has been exceeded?
No. SRC-Systems which have been connected to each other are automatically linked to each other again as soon as the range makes this technically feasible.

When the intercom connection is active, can everyone receive the SatNav instructions and hear music?
No, only the master user can receive instructions and music data.

Mobile Phone

What mobile phones can I attach to the SRC-System?
Basically almost all the current Bluetooth® mobile phones which have Bluetooth® Version 1.1 can be connected to the SRC-System

Caution: Not all mobile phone manufacturers keep consistently to the Bluetooth® standards. Consequently it cannot be guaranteed that the SRC-System will be compatible with every Bluetooth® mobile phone which is available on the market. Mobile phones which do not have Bluetooth® capability are not supported by the SRC-System.

When I am linked to other bikers in intercom mode, can my telephone calls be overheard?
No, that is not possible. During the telephone call the intercom connection to other bikers is interrupted and the SRC-System is connected to the mobile phone. As soon as the telephone call is finished, the connection to the other connected SRC-Systems is automatically set up again. Caution: When you open an intercom connection during the telephone call using channel button "A" or "B" , a three party service is established.

When I connect up to my Bluetooth® mobile phone, a password for the SRC-System is requested. What is the password?
The Bluetooth® password for the SRC-System is 0000

Are iPhones compatible with the SRC-System?
Yes, of course! Please look out for the latest software updates from iPhone.

GPS Navigation

What GPS navigation devices can I connect to the SRC-System?
Basically you can connect all GPS navigation devices which support Bluetooth® 1.1 (e.g. Garmin Zumo 550, Zumo 660, TomTom Rider 2 and all BMW navigation devices).

Is the SRC-System compatible with Garmin zumo 660?
Yes.

Can I connect a navigation device and a radio at the same time?
No, only one Bluetooth® device can be connected at any one time.

What navigation devices and Bluetooth® systems is the SRC-System compatible with?
The SRC-System is compatible with the Garmin zumo 550 and 660 navigation devices and with the TomTom Rider II and Cardo Scala Rider systems.

Is it possible to connect a navigation device without a Bluetooth® interface to the SRC-System?
Yes, via the audio input, provided the navigation device has an audio output.

Why when using Garmin zumo 660 is the transmission of navigation instructions and MP3 files over the loudspeakers muffled?
Please wait for the next software update from Garmin to resolve this issue.

FM Radio

What is RDS?
RDS (Radio Data System) automatically searches for the strongest transmitter for the frequency you select. This guarantees optimum reception even at high speeds without you having to adjust the frequency manually.

Can I also receive traffic information with the SRC-System?
Naturally you can also receive traffic information with the normal radio programme. For this purpose ensure that you have selected a radio channel which offers traffic news. The SRC-System does not support automatic traffic radio frequency identification such as TMC.

External Devices

What devices can be connected to the SRC-System?
Thanks to the MDC (Multiple Device Connectivity) technology the SRC-System offers the following parallel connection options: Intercom with up to three SRC-Systems, each with one of the following Bluetooth® devices:
- Mobile phone (either directly or via a GPS navigation device)
- GPS navigation device
- A2DP-capable MP3 Player or adapter
- Bluetooth® adapter

Which devices are given priority when priorities are assigned?
Priorities are assigned as follows:
1. Mobile phone or GPS navigation device
2. Intercom
3. A2DP audio source
4. UKW radio (internal)
5. AUX jack (for wired devices such as the MP3 Player)

Is the A2DP profile supported by the SRC-System?
Yes. The A2DP profile is supported by the SRC-System. Audio signals are therefore converted to hi-fi quality.

Is the SRC-System compatible with Garmin zumo 660?
Yes.

Can I connect a navigation device and a radio at the same time?
No, only one Bluetooth® device can be connected at any one time.

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